THE INSTITUTE OF CHARTERED ACCOUNTANTS OF INDIA

(Set up by an Act of Parliament)



Presentation on GCC by

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India~ GCC (Global Capability Centre) Capital of the World

- •A strategic unit by a MNC to support its Global Operations with Ownership & Control
- •IT, R&D, analytics, business operations, finance, HR, customer support
- Cost-arbitrage /back-office to innovation, product engineering, data science, AI
- **1,700 GCCs** operating ~2,975 "units" (2024)
- 1.9 million people in India
- Revenue USD 64.6 billion with CAGR of 8% (17% of Global GCC Revenue)



- Talent pool
- Cost Arbitrage (Data and Manpower)
- Scale and Eco-System
- Mature Infrastructure
- Time Zone Advantage
- Strategic Trust over the Years
- Government Favourable Policies



DATA COST

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India. $0.10 - $0.12. Among world's cheapest
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Poland
$$$0.70 - $1.00$$
 Competitive but smaller scale

Global Average \$2.50 – \$3.00

Source: Cable.co.uk (2024 Update)



Demography

India ~28 years ~940 million (of 1.43B) ~ Steady till 2040
 Africa ~19 years ~800 million (of 1.45B) ~ Fastest-growing young cohort till 2050
 China ~39 years ~970 million (of 1.41B) ~ Aging crisis, Shrinking workforce
 Europe ~43 years ~320 million ~Shrinking workforce
 Japan ~49 years ~74 million ~Oldest major economy/dependency ratio 70%
 USA ~38 years ~210 million ~Modest immigration growth



- ## IT / GCC / Cloud Deep software & platform experience
- AI / Data / Analytics 1.6M+ data professionals (NASSCOM 2024)
- Consulting / ESG / Finance Fastest-growing CFA/CPA/CA pool
- Engineering / R&D 1 in 4 STEM graduates globally from India
- Sustainability / Climate New talent in ESG, BRSR, Carbon Advisory
- Manufacturing / Design "Make in India" skilling via PMKVY & MSME Tech Centres

India adds ~10–12 million new entrants to its workforce annually.

Over 1.4 million Engineers, 3 Million graduates produced every year.

World's largest English-speaking technical talent pool (~120 million professionals)



US HIRE ACT

U.S. Congress, there has been talk of a "HIRE Act" that would impose a 25% tax on payments to foreign firms / remote workers.

US clients account for over 60% of India's IT outsourcing revenues.



- Africa will host 1 in 3 youth globally by 2050 (median age ~19).
- India will host 1 in 3 youth globally by 2040 (median age~ 28)
- India + Africa = ~2 billion working-age youth by 2040, forming over 40% of global labor supply a "Talent Twin Engine" for the world.
- India's services sector is 3.5 times of manufacturing in GDP
- 3 states (Karnataka, Uttar Pradesh, Maharashtra) have dedicated GCC policies.

India's youth dividend = Talent capital + Data affordability + Digital public infrastructure = Global GCC powerhouse





"Glorious Past" "Inspiring Future"







THANK YOU...



